

I hereby certify that this correspondence is being filed via  
EFS-Web with the United States Patent and Trademark Office  
on 1/11/2010.

TOWNSEND and TOWNSEND and CREW LLP

By: /Linda Shaffer/  
Linda Shaffer

**AMENDMENT UNDER 37 CFR 1.116  
EXPEDITED PROCEDURE –  
EXAMINING GROUP 2448**

---

PATENT  
Attorney Docket No.: 021756-002700US  
Client Ref. No.: OID-2003-118-01

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

Calvin Wang et al.

Application No.: 10/687,219

Filed: October 15, 2003

For: ACTIONABLE MESSAGING

Customer No.: 51206

Confirmation No. 8072

Examiner: Aaron N. Strange

Technology Center/Art Unit: 2448

**AMENDMENT UNDER 37 CFR 1.116  
EXPEDITED PROCEDURE EXAMINING  
GROUP 2448**

---

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Commissioner:

In response to the Final Office Action mailed November 9, 2009 on the above-referenced application, please enter the following amendments and remarks:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 9 of this paper.